AmeriHealth Caritas®

Family of Pennsylvania Health Plans

To: AmeriHealth Caritas Pennsylvania (PA)/AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC)/AmeriHealth Caritas VIP Care Providers

Date: November 2, 2026

Subject: Effective January 1, 2027, AmeriHealth Caritas Pennsylvania (PA)/AmeriHealth Caritas PA Community HealthChoices (CHC)/AmeriHealth Caritas VIP Care will transition its pharmacy benefit management services to Optum Rx.

AmeriHealth Caritas PA/AmeriHealth Caritas PA CHC/AmeriHealth Caritas VIP Care will conclude pharmacy benefit management operations with PerformRx effective December 31, 2026. Effective January 1, 2027, AmeriHealth Caritas Pennsylvania (PA)/AmeriHealth Caritas PA CHC/AmeriHealth Caritas VIP Care will transition its pharmacy benefit management services to Optum Rx. Optum Rx will manage claims processing, rebates, mail order, and network contracting. AmeriHealth Caritas' Pharmacy Department will manage Formulary, Clinical Programs, Prior Authorizations and Member/Participant Services.

- For AmeriHealth Caritas PA and AmeriHealth Caritas PA CHC, the change to Optum Rx will not affect the formulary. For AmeriHealth Caritas VIP Care, the change to Optum Rx will affect the formulary.
    - The formulary is periodically updated, so please consult the list regularly to find the most current covered drugs as well as those drugs that require prior authorization.
    - The formulary for each Plan can be found at:
        - AmeriHealth Caritas PA: https://www.amerihealthcaritaspa.com/pharmacy/formulary
        - AmeriHealth Caritas PA CHC: https://www.amerihealthcaritaschc.com/provider/pharmacy
        - AmeriHealth Caritas VIP Care: https://www.amerihealthcaritasvipcare.com/pa/member-2026/pharmacy-benefits
- The telephone number or process for requesting prior authorizations will remain the same during this transition.
    - Prior authorizations will be processed internally at AmeriHealth Caritas.
    - The telephone number for questions about prior authorizations is:
        - AmeriHealth Caritas PA: **1-866-610-2774**
        - AmeriHealth Caritas PA CHC: **1-888-674-8720**
        - AmeriHealth Caritas VIP Care: **1-866-543-2657**
    - The process and forms for submitting a prior authorization request can be found at:
        - AmeriHealth Caritas PA: https://www.amerihealthcaritaspa.com/pharmacy/prior-auth
        - AmeriHealth Caritas PA CHC: https://www.amerihealthcaritaschc.com/provider/pharmacy/prior-auth

    - AmeriHealth Caritas VIP Care: https://www.amerihealthcaritasvipcare.com/pa/provider/resources/priorauth

- We are working to ensure all pharmacies available in our current network will remain available after our transition to Optum Rx. The change to Optum Rx may impact some of the contracted pharmacy network available to our Members/Participants. Impacted Members/Participants will be made aware if their pharmacy is affected.
- If a pharmacy that is not already part of the Optum Rx network chooses not to join, we will assist your patient in locating a new pharmacy within the Optum Rx network. The contracted pharmacies for each Plan can be found at:
    - AmeriHealth Caritas PA: https://www.amerihealthcaritaspa.com/member/find-provider
    - AmeriHealth Caritas PA CHC: https://www.amerihealthcaritaschc.com/participants/find-provider
    - AmeriHealth Caritas VIP Care: https://www.amerihealthcaritasvipcare.com/pa/member-2026/network-pharmacy
- The Pharmacy Clinical Prior Authorization telephone number will not change. The number is:
    - AmeriHealth Caritas PA: **1-866-610-2774**
    - AmeriHealth Caritas PA CHC: **1-888-674-8720**
    - AmeriHealth Caritas VIP Care: **1-866-543-2657**

  Providers can call this number for questions to ask about prior authorizations and/or other questions that they may have about pharmacy benefits and services.
- The Pharmacy Member/Participant Services telephone number will not change. The number is:
    - AmeriHealth Caritas PA: **1-888-991-7200 (TTY 1-888-987-5704)**
    - AmeriHealth Caritas PA CHC: **1-855-235-5115 (TTY 1-855-235-5112)**
    - AmeriHealth Caritas VIP Care: **1-866-429-8918 (TTY 711)**

  Member/Participant can call this number to ask about prior authorizations and/or other questions that they may have about pharmacy benefits and services.

Questions:

If you have questions about this communication, please contact your Account Executive.